New VPN OTP registration Guide

SKKU Information and Communications Division
Getting Prepared

- 2FA authentication is required for new VPN. Users register OTP when signing in the first time.
- Users only need to register OTP once. The same OTP will be used for all Operating Systems.
- Before registering OTP, users need to install a separate app on their smartphones to use OTP.
- Install [Google Authenticator] or [AXGATE OTP] from Google Play Store or Appstore depending on your smartphone manufacturer (OTP works on both apps).
- Depending on which APP that you prefer, check the following guide to register OTP.
② OTP Registration – AXGATE OTP

- When using [AXGATE OTP]
- Search [AXGATE OTP] and install the program
OTP Registration – AXGATE OTP

- Open [AXGATE OTP], click on “QR” icon and go to Camera mode
- Come back to the VPN program, Click on [QR Code]
- Scan the QR code using your smartphone to register OTP
② OTP Registration – AXGATE OTP

- When the OTP is registered on the app
- Click on [Key Registration]
- Click on [Yes]
- Click on [OK] to finalize registration
② OTP Registration – AXGATE OTP

- 6 digit One-time Password will appear on your OTP App
- Enter the 6 digit OTP to the VPN program
- Login Success
When using [Google Authenticator]

Search [Google Authenticator] and install the program
③ OTP Registration – Google Authenticator

- Open Google Authenticator,
  - Click on icon on the bottom left
  - To go to camera mode
- Come back to the VPN program,
  - Click on [QR Code]
- Scan the QR code using your smartphone
  - to register OTP

※ Google Authenticator does not allow Screenshots, sample image is shown for example
③ OTP Registration – Google Authenticator

- When the OTP is registered on the app
- Click on [Key Registration]
- Click on [Yes]
- Click on [OK] to finalize registration
3 OTP Registration – Google Authenticator

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